

**Mayview Steering Committee
Meeting Summary
August 21, 2009**

Members Present: Kelly Burda, Sue Carney, Tim Casey, Mary Jo Dickson, Mary Fleming, Lea Ann Gerkin, Carol Horowitz, Nancy Jaquette, John Klenotic, Matt Koren, Carol Loy, Chris Michaels, David Miele, Gerard Mike, Brandi Mauck Phillips, Rick Rach, Carol Rico, Mary Jeanne Serafin, Wes Sowers, Jan Taper, Kathi Thomas, Ken Thompson, Valerie Vicari, Deb Wasilchak, Kim Welsh, Linda Zelch

Members Absent: Aidan Altenor, Karen Bennett, Laverne Cichon, , Roger Haskett, Mary Jo Patrick-Hatfield, Darryl Holts, David Jones, Pam Loaskie, Dave McAdoo, Edna McCutcheon, Karyl Merchant, Stephen Christian-Michaels, Shirlee Hopper Scherch, Pat Tickle, Patricia Valentine, Joe Venasco, Dean Virgili

Others Present: Rachel Carey, Sally Crompton

1. Review of Minutes from July Meeting

No changes were identified to the minutes for the July Steering Committee meeting. They will be posted to the MRSAP website.

2. Final Draft of Lesson Learned White Paper

Mary Fleming asked for comments and suggestions regarding the final draft of the Lessons Learned White Paper. She also asked committee members to inform her of any content changes. Suggestions included:

- Increase the font size
- Add a cover
- Update the section on the Land Reuse Task Force with the draft recommendations and legislation produced
- Use the University of Pittsburgh instead of “the academic research team”
- Add an appendix with quotes from individuals discharged from Mayview State Hospital. Also possibly embed these quotes throughout the document as highlights or call-out sections in the final formatting.

Distribution of the document was also discussed, and suggestions included sending it to state office directors, counties, hospitals, PA State Consumer Conference, and posting it to the NASMD website, as well as to the national NAMI. Other suggestions included creating a slide show from the Executive Summary and presenting it to recovery conferences across the state. Mary Fleming commented that the Post-Gazette may consider this for possible inclusion in the newspaper. The committee also discussed producing a booklet for consumers that summarizes the closure and outcomes. This will be further discussed in subsequent Steering Committee meetings.

3. Acute Community Support Plan (ACSP)

Sally Crompton presented an overview of the Acute Community Support Plan process. She added that the ACSP process has at its foundation the concepts and approach that was used for the CSP discharge process during the closure of Mayview, and that the ACSP plan is driven by consumers’

wants and needs. The committee discussed the use of an external facilitator and the benefits of having a neutral party to guide the ACSP process. Also discussed was the challenge of meeting the needs of the consumer given funding and resource constraints.

Discussion ensued regarding transition age youth, funding and ability to access CYF, psychiatrists' attendance at meetings, community supports, housing, conflict resolution process, and ACSP's performed in private community hospitals.

4. State Operated Services (SOS) Update

- Monarch Springs LTSR:
 - Census is 14, with one vacancy. There were no admissions or discharges. All residents receive services from CTT and CST. Programming and work programs continue, including the employment on the grounds crew, SOS car wash, and light janitorial services, which are now occurring at the Glen Hazel location and the SOS administrative office (LTSR staff escort the two individuals who perform clerical duties to the SOS administrative offices on Mayview grounds to continue that work program.)

- Specialized Small Homes:
 - Bethel Park: Remains at full capacity with census of three with no admissions or discharges. The residents continue to express satisfaction with the home.
 - Carnegie: There was one admission and no discharges this month. There are now three residents at the home which brings that home to full capacity. One resident had been hospitalized since 8/11/09 for medical reasons.
 - Residents of both homes continue to receive ongoing CST and CTT services.

- Community Support Team (CST):

The CST summary report will now provide additional data from the SOS reports generated by AHCI combines with qualitative comments regarding services.

 - The CST is available for the five counties served and accomplishes encounters upon request from each county's designee. Encounters in Allegheny County commenced in January, Beaver County commenced in February. Washington County encounters commenced in August and will be reflected in next months' reports.
 - Requests for CST services and resources continue to increase monthly. Resources include the following: chaplain, peer mentor, recreation, nurse, social worker, vocational, and drug/alcohol specialist. Services include spiritual support, recreation, lifestyle improvement, community familiarity/integration, substance management, vocational, and mental health advanced directive.

- Quality Management and Clinical Consultation Team (QMCC):

During the month of July, 167 individuals were seen by the QMCC team.

▪ Allegheny County	161
▪ Beaver County	3
▪ Washington County	3
▪ Lawrence County	0

165 individuals were identified as routine visits and all appear to be stable; one consumer was identified as medically fragile; and one consumer was identified as potentially at risk. The QMCC continues to work with the counties in addressing follow-up areas resulting from these visits.

QMCC and Allegheny County CIS continue to meet monthly to facilitate and address specific concerns and needs of individuals. The teams' findings determined that final CSPs have been implemented and reviews are being scheduled in a timely manner. However, CTT is often not present for the CSP review requiring another meeting to be scheduled.

For the month of July, 16 consumers have reported that they are working part time and seven consumers are currently involved in some type of vocational training. Nine additional consumers (from June) have requested information completing a psychiatric advance directive. This information has been forwarded to the county for referral for assistance from either PSAN or CST peer specialists.

Four consumers remain to be seen in Washington County with visits currently being scheduled for August. One consumer is in Torrance State Hospital - forensic. Three consumers remain to be seen in Lawrence County with visits currently being scheduled. One consumer is in Torrance State Hospital - forensic. Twelve consumers remain to be seen by the QMCC Team in Allegheny County.

5. **RCA/Sentinel Event Update**

Tim Casey reviewed the list of system issues resulting from various quality assurance activities and RCAs. It was proposed that these could be consolidated into systemic issues then committee members can discuss priorities for each grouping or category, such as engagement, system coordination issues, and family education and involvement. Linda Zelch suggested considering the "Measurements of Success" model from the Joint Commission. Carol Rico also offered to review how the VBH-PA quality department measures critical incidents.

Seven RCAs were reported in Allegheny County (one of which is a CSP individual) and one RCA in Washington County.

6. **EAC/RTFA Reporting**

Tim Casey reported that the revised EAC Utilization Form includes the addition of the Mercy community based EAC. Max LOS, Min LOS, and standard deviation measures have also been added. Discussion followed regarding the waiting list and the numbers of days before an individual is referred to EAC. AHCI will review the system flow chart and attempt to simplify and clarify the average lengths of stay through the process.

7. **New Business**

Ken Thompson announced that he would like to discuss nationwide publication and distribution of the Lessons Learned White Paper, and proposed hosting a national conference for this purpose. He felt there was a national audience for this type of information and that it would be good exposure. He agreed to check with SAMHSA about distributing the white paper, possibly including a link on their website.

Linda Zelch reported on recent activities surrounding the state budget, which include:

- State employees are now being paid
- Legislature is currently not in session

- Budget may not pass until Thanksgiving
- Starting to see lay-offs and programs closing
- D&A programs are especially vulnerable

Mary Fleming asked if there was a comprehensive list of program closures and there was agreement that a publicized report on all the proposed shutdowns would be compelling. The projected date for most of the closings is mid-September. Chris Michaels urged committee members to contact their legislators and the media daily, and said NAMI is planning to organize visits to Harrisburg. Another suggestion was to ask providers to write letters, such as the one written by Stephen Christian-Michaels.

There being no further business, the meeting was adjourned. The next meeting is scheduled for Friday, September 18, 2009 at the **Airport Marriott**.