

**Mayview Steering Committee
Meeting Summary
July 17, 2009**

Members Present: Karen Bennett, Sue Carney, Tim Casey, Mary Fleming, Lea Ann Gerkin, Nancy Jaquette, Matt Koren, Edna McCutcheon, Karyl Merchant, Chris Michaels, David Miele, Gerard Mike, Brandi Phillips, Rick Rach, Carol Rico, Mary Jeanne Serafin, Wes Sowers, Janice Taper, Kathy Thomas, Patricia Valentine, Dean Virgili, , Kimberly Welsh, Linda Zelch

Members Absent: Aidan Altenor, Kelly Burda, Laverne Cichon, Mary Jo Dickson, Melissa Feragotti, Roger Haskett, Mary Jo Patrick-Hatfield, Darryl Holts, Carol Horowitz, David Jones, John Klenotic, Pam Loaskie, Carol Loy, Dave McAdoo, Stephen Christian-Michaels, Sharon Miller, Shirlee Hopper Scherch, Laura Steiner, Ken Thompson, Pat Tickle, Joe Venasco, Valerie Vicari, Deb Wasilchak

Others Present: Jill Hultin

1. Review of Minutes from June Meeting

No changes were identified to the minutes for the June Steering Committee meeting. They will be posted to the MRSAP website.

2. Review of Lesson Learned White Paper

Jill Hultin discussed issues needing further clarification and distribution and use of the paper with the Steering Committee.

• Issues needing clarification:

- Suggestion to reiterate that any erosion of the initial MRSAP funding over time, including the funding for the State Operated Services, will adversely impact the whole mental health system in the region – including the cost of living adjustments not keeping up with inflation.
- The number of individuals transferred to Torrance should be 21 (Executive Summary).
- Need to clarify that this was a closure, not a consolidation. Include as a theme throughout document to underscore the fundamental transformation of the system and the need for ongoing funding.
- Confirmation of date of last admission (November 2007). Clarify that the hospital was open to admissions but the counties stopped referrals as a strategy for a successful closure.
- Suggestion to add examples under “restructuring funding”.
- Need to clarify contributions of professional staff at Mayview.
- Need for regularly scheduled meetings to discuss funding and budgetary issues.

• Recommendations:

There was general discussion regarding the recommendations and issues including:

- Moving individuals back into community.
- Re-shaping current guidelines.
- Benefits of regional collaboration.
- Need to keep momentum alive for closure of state hospitals.
- Adding list of resources.
- Clarification of in-patient services.

- Making the lessons learned white paper relevant nationally, not just in PA.
 - Structuring CHIPPs around ward closures.
 - Need for all CSPs to include crisis plans.
 - Need to focus on physical aspects of treatment.
 - Involvement of MCO's in planning process.
 - Emphasize importance of partnering with consumers, families, advocates, AND PROVIDERS (*add*) involved in the planning of the closure as well as the ongoing importance of their involvement moving forward.
 - Reference the position paper that NAMI released early in the process in support of the closure.
 - Add note regarding the collaboration with county assistance offices.
- Comments regarding Executive Summary
 - Suggestion to delete charts.
 - Need to add concern regarding the ongoing recruitment and retention of staff in the community who have the skills and temperament to effectively work with individuals with severe mental illness who have been discharged from the state hospital.
 - Add note on page 2, that every consumer should have “opportunity” to have a CSP.
 - Distribution:
The group discussed the distribution of the white paper with a suggestion for AHCI to develop a preliminary list with other Committee members adding to it. Preliminary distribution list includes the following: County commissioners or executive, county council, PCPA, NASBD, other states. Also discussed was whether or not to have hard copies printed, and there was general agreement that some should be printed, but that most people would access the report electronically. AHCI was also asked to develop a PowerPoint version of the Lessons Learned document to present at various venues including the MRSAP stakeholder meeting in December 2009.

3. SOS Update

- Monarch Springs LTSR:
 - Census is 14. There were no admissions or discharges. All residents were successfully relocated to the Glen Hazel location on June 29 and 30. The residents have made many positive comments about this location, and are adapting well. Programming resumed after the move on July 6, and CTT and CST involvement continue at the Glen Hazel location.
 - The grounds crew, SOS car wash, and light janitorial services are now occurring at the Glen Hazel location. LTSR staff is escorting the two individuals who perform clerical duties to the SOS administrative offices on Mayview grounds to continue that work program. All vocational staff was reassigned to the LTSR to meet the needs of the residents.
 - Dr. Vonderporten has retired and Dr. Bear has assumed responsibility for the LTSR.
- Specialized Small Homes:
 - Bethel Park: Remains at full capacity with census of three with no admissions or discharges. The residents continue to express satisfaction with the home.
 - Carnegie: There was one admission and no discharges this month. There are now three residents at the home which brings that home to full capacity.
 - All residents of both homes continue to receive ongoing CST and CTT services.

- Community Support Teams—The Community Support Team (CST) accomplished 184 encounters for 56 individuals in Allegheny and Beaver Counties during 6/8/09 – 7/5/09, a four week period. (This is an increase from last month’s report of 196 encounters for 34 individuals.)
 - In Allegheny County, 152 encounters occurred for 47 individuals. (Last month in Allegheny County, 147 encounters for 26 individuals occurred.)
 - In Beaver County, 32 encounters occurred for nine individuals. (Last month in Beaver County, 49 encounters for eight individuals occurred. One individual with daily encounters was discharged this month.)
Requests for support in the evenings and on weekends have increased. Two activities staff have been reassigned to the evening and weekend shifts to accommodate these requests.
- QMCC—During the month of June, 179 individuals were seen by QMCC:
 - Allegheny County: 152
 - Beaver County: 10
 - Washington County: 13
 - Lawrence County: 4
 - 172 individuals were identified as routine visits and all appear to be stable; one consumer was identified as medically fragile; and six consumers were identified as potentially at risk. The QMCC continues to work with the counties in addressing follow-up areas resulting from these visits.
 - Dr. Taraszewski provided additional assessment, consultation and medical histories of treatment for specific medical conditions for consumers in Allegheny County.
 - QMCC and Allegheny County CIS continue to meet monthly to facilitate and address specific concerns and needs of individuals. The team findings determined that final CSP’s have been implemented and reviews are occurring as scheduled.
 - 10 consumers remain to be seen in Washington County with visits currently being scheduled (one consumer in TSH forensic).
 - Four consumers remain to be seen in Lawrence County with visits being scheduled in August (one consumer in TSH forensic.)
 - Nine consumers remain to be seen by the QMCC Team in Allegheny County (this does not include 16 consumers at TSH.)

4. **RCA/Sentinel Event Update**

Summary of System Recommendations:

Tim Casey discussed the system issues arising out of quality assurance activities memo that was distributed to members of the Committee. He received feedback regarding a proposed tracking template for reporting recommendations/system interventions back to the Steering Committee. There

was discussion regarding the assessment of impact and measurement methodology, including the frequency of RCAs.

5. **Budget Update**

Linda Zelch reported that the state would be voting on two budgets today. Issues of concern included:

- Tax increase debate continues.
- SmartPharmacy is likely out.
- MCO assessment is in.
- Legislature is considering passing budget but holding some dollars to negotiate later.
- More cuts are likely.

The administrators stated that they have asked providers to come up with prioritizations and contingency plans in anticipation of a budget crisis.

6. **EAC/RTFA Reporting, Capacity Reports from MCOs**

EAC Reports:

Tim Casey reported that staff have included comments from the last Steering Committee meeting in the revised reports, including the addition of standard deviation, as well as a flow chart with in-patient data.

There was discussion regarding the length of stay, which appears to be on a downward trend for EAC, while the waiting list length of stay is trending up. A suggestion was made to add an arrow indicating an upward/downward trend to the flow chart. Also discussed were diversions for EAC and a request for clarification on individuals on the waiting list.

Capacity Reports from MCOs:

Sue Carney reported that they sent a survey to 27 providers on June 29 to determine capacity. Other issues polled included the ability of the provider to take referrals, staff vacancies and case load size. Discussion followed regarding out-patient capacity and waiting lists, as well as the concern about providers refusing to give case management referrals. Carol Rico reported that VBH-PA has received similar feedback as Community Care in terms of waitlists and capacity for case management services. No waitlists are reported at this time for any of their Mayview service area counties.

7. **New Business**

Brandi Phillips announced that there would be a meeting of the Land Reuse Task Force on July 28 at 7:00 pm at Mayview. She said a draft report would be distributed prior to the meeting. The Committee agreed with Chris Michaels' suggestion to include the Land Reuse Task Force activity in the lessons learned white paper.

Linda Zelch reported that the meeting regarding inpatient providers was very productive, with providers agreeing to all the suggestions made regarding data collection. Another meeting with all

providers is planned. Tim Casey is currently working on technical specifications and will report back to the Steering Committee.

There being no further business, the meeting was adjourned. The next meeting is scheduled for Friday, August 21, 2009 at the **Airport Marriott**.