

**Mayview Steering Committee
Meeting Summary
October 19, 2007**

Present: Kelly Burda, Tim Casey, Laverne Cichon, Mary Jo Dickson, Melissa Feragotti, Mary Fleming, Roger Haskett, Shirlee Hopper Scherch, Nancy Jacquette, John Klenotic, Pam Loaskie, Brandi Mauck Phillips, Dave McAdoo, Gerard Mike, Nora Novitsky, Rick Rach, Mary Jeanne Serafin, Wes Sowers, Janice Taper, Rick Tully, Lisa Tumolo, Patricia Valentine, Valerie Vicari, Dean Virgili, and Deb Wasilchak.

Absent: Paulette Benegasi, Karen Bennett, Stephen Christian-Michaels, Emily Heberlein, Carol Horowitz, Carol Loy, Laura Steiner, and Linda Zelch.

Others Present: Kathy Beltz, Courtney Colonna-Pydyn, Catherine Greeno, Dave Jones and Gina Kormick.

Introductions: Mary Fleming introduced Gina Kormick, Regional Housing Coordinator for AHCI and asked everyone to introduce themselves.

1. **Minutes:** The minutes from September 21, 2007 were reviewed. The following correction was requested:

VII. CSP Priorities: ...Many consumers are taking multiple medications...[delete anti-depressants (poly pharmacy)]

Once the above change is made to the minutes, the Committee approved the minutes to be posted to the web site.

2. **Update on CSP Process (Martha Hodge):** Postponed to November 16th meeting to report on CSP process, needs identified and timing of CSPs and discharges

3. **Quality Improvement Committee Report:** The MRSAP Quality Improvement/Outcomes Committee Summary Report of Meeting dated October 18, 2007 was distributed to the Committee. This was the first QIO Committee meeting since the announcement of the closure of Mayview. Most members of the QIO Committee are consumers and family members and they want to add to the membership of the Committee.

Melissa Feragotti noted that the purpose of the meeting was to review a draft quality management plan, determine priorities for data review by the QIO Committee and review formats for presentation of the data.

The Committee feels that the CFST interviews, which are completed every six months, should include questions about what kinds of services, activities, hobbies, etc. people are using in addition to assessing their satisfaction in several other life domains. The Committee would like the Steering Committee to support this change so that the new questions for the CFST interviews can be finalized prior to the next wave of interviews in January, 2008.

The QIO Committee is interested in how long after discharge the counties will continue monthly tracking reports. Dave Jones stated that the State's expectation is that monthly tracking will continue at least 2-3 years.

A notice will be sent out for the next QIO Committee meeting on December 5th from 10:00 a.m. – 3:00 p.m. at the Crowne Plaza.

4. “The Buzz” – What are folks hearing about closure:

- A rumor was heard that the closing was going to be delayed.
- A personal care home was given notice that their license has been revoked, which may impact discharges.
- Providers are concerned about the timing of new service development.
- Some consumers are worried about having to transfer from Mayview to Torrance based upon rumors at the hospital.

5. MSH/OMHSAS Update:

- Mary Jeanne Serafin reported that the census at Mayview is 208; the hospital has closed 30 beds since 10/3/07 and 7 units remain. Eighteen staff have found jobs and there are 139 positions posted.
- Pam Loaskie noted that there may be a need for more facilitators to handle CSPs so if anyone has ideas for additional candidates, please let Mary Fleming or Martha Hodge know.
- The second Family Meeting was held on October 17, 2007. Fewer family members attended this meeting than attended the first. Most individuals had very specific concerns about their family members, many of whom have not yet started in the CSP process. The next Family Meeting will be held on November 14th.
- Dave Jones reported that the Failure Mode Effect Analysis (FMEA) committee has a conference call scheduled for November 6th.
- Consumer meetings at Mayview will begin in November.
- Training is scheduled for November 8th regarding the Money Follows the Person initiative.
- The county CHIPP budgets are being finalized and will be submitted with the next week.
- The Coalition on Aging has contacted Valerie Vicari to see what services they can offer.

6. Report on Inpatient Data – Trends: Tim Casey distributed a report on Community Inpatient Admissions Trends and discussed the findings with the group. Data covered in this report is from 7/1/2006 to 8/11/2007, however, due to claims lag, some counties' data for the last four weeks have been excluded. The region had 8,806 admissions with an average length of stay (ALOS) of 7.59 days. Trending indicates a slight downward trend in admissions with an upward trend in ALOS. All counties are averaging about the same results. Tim asked that the Committee members inform him if there is something more needed on this report. Roger Haskett requested that the readmission rate be reported and that ALOS be monitored closely.

Nora Novitsky reported that 19 hospitals were invited to the Inpatient Units Meeting scheduled for Thursday, 11/1/07 from 3:00 – 5:00 p.m. at the Four Points Sheraton North. The discussion for this meeting will center around what the inpatient units' expectations are in the context of the closure.

Wes Sowers reported that grant funds are being set aside for private psychiatry to develop training opportunities and a network of support for psychiatrists working in a public environment. He said that they are looking for rural site settings for fellows/clinical work. Wes requested that the following contact information be listed in these minutes for Dr. Robert Marin, Center Associate Director, Associate Professor of Psychiatry, University of Pittsburgh, Western Psychiatric Institute and Clinic, 3811 O'Hara Street, Room 1249, Pittsburgh, PA 15213 – phone 412-586-9305; email marinr@upmc.edu.

7. Tracking Report: Lisa Tumolo distributed and reviewed the Mayview Monthly CSP Tracking Report as follows:

Individual county discharges to date are: Allegheny – 63; Beaver – 9; Lawrence – 4; and Washington – 8.

Case Management is distributed as follows: Admin. CM – 3.57%; Blended CM – 34.52%; CTT – 52.38%; ICM – 4.76% and RC – 4.76%.

The report shows housing arrangements for the 84 people discharged. Four people are hospitalized (medical) and 25 people are receiving ongoing medical attention. There have been 5 inpatient admissions for a total of 47 inpatient days. Three diversions were posted, but Lisa asked if diversion should be defined differently. Sixty-eight of eighty-four people had crisis plans in place by the end of September. Sixty-six people were using family support, 12 were using drop in centers, and 6 were using NA/AA. Thirteen people were using peer support.

8. Frankel Hearing on HB 1448 (November 9 – tentative): The hearing will be held from 10:00 a.m. – 1:00 p.m. at Carnegie Mellon University, Collaborative Innovation Center, Distributed Education Room, on Friday, 11/9/07. The contact is Melissa Lewis at MLewis@pahouse.net. Kathy Beltz will send out an email to the Committee with this information.

9. Presentation on Community Services to MSH Staff and Job Fair(s) at MSH: Pat Valentine stated that not all state hospital staff know about State Operated Services. She suggested that a presentation be given to staff describing what are CTTs, peer mentors, etc. After this presentation, a job fair should be scheduled. Lisa Tumolo will help with the presentation and also schedule and coordinate the job fair(s).

10. Schedule Joan's Visit: Joan Erney's next visit will be on April 18, 2008. She will attend the MRSAP Steering Committee meeting followed by the MRSAP Stakeholders' Meeting.

11. Other Items: Dave Jones' visits to each of the counties have been confirmed for the month of November. Kathy Beltz will send confirming email to all.

There being no further business, the meeting was adjourned to meet next on November 16, 2007 at 10:00 a.m. at the Airport Marriott.