

**Mayview Steering Committee
Meeting Summary
July 20, 2007**

Present: Paulette Benegasi, Kelly Burda, Tim Casey, Stephen Christian-Michaels, Mary Jo Dickson, Mary Fleming, Darryl Holts, Shirlee Hopper Scherch, Carol Horowitz, Pam Loaskie, Carol Loy, Brandi Mauck Phillips, Gerard Mike, Nora Novitsky, Rick Rach, Mary Jeanne Serafin, Laura Steiner, Janice Taper, Patricia Valentine, Dean Virgili, Sherry Shafer, Wes Sowers, Melissa Feragotti, and Linda Zelch.

Absent: Laverne Cichon, Rohan Ganguli, Roger Haskett, John Klenotic, Matt Koren, Steve Plyer, Lisa Tumolo and Deb Wasilchak.

Others Present: Joe Venasco, Susan Banaszak, Kathy Beltz, Ella Thomas

Mary Fleming began the meeting by asking everyone to introduce themselves. There have been additions to the Committee, and the new members are Melissa Feragotti, Rohan Ganguli, Roger Haskett and Wes Sowers.

- I. **Minutes:** The minutes from May 10, 2007 were reviewed and approved. The minutes will be uploaded to the website with one minor correction.

- II. **Recap of Phase II:** Mary Fleming congratulated the entire group on the process of Phase II, stating the deadline was met. Mary Jeanne Serafin stated that the communication was better than that of Phase I and that the involvement of peer mentors is very successful. Each county reported on their peer mentor programs and Mary requested that an agenda item for the August meeting be reports from each county showing their goals, number of people being served by peer mentors, number of meetings held, etc. It was suggested that the consumers be acknowledged and congratulated as well for the success of the program.

The group discussed what happens once the consumer is discharged from the hospital in terms of their CSP and meeting the objectives set forth in the document. It was requested that AHCI review all of the Phase 2 CSPs to confirm that the document on the website was in fact, the final CSP. Also, each county was to confirm the process used to ensure that the CSP was passed on to the CTT, Case Manager, or other appropriate community contact.

- III. **Next 30 Discharges:** Mary Fleming stated that the target date for the next 30 discharges is September 30, 2007 and that the focus will be on those people from Phase I and Phase II who have not yet been discharged. Given the time lag, some of these consumers may need to be re-assessed. Mary Jeanne Serafin and Kelly Burda also brought up the fact that there are a number of consumers that are targeted for discharge within the next 30 – 45 days. If possible, it was suggested that CSPs be conducted for them to allow the bed to close behind them. This would mean that peer

and family assessments would have to be completed within the next two to three weeks.

- IV. Quality Improvement/Outcomes Committee:** The committee has met once, and Melissa Feragotti was designated by the group to represent them on the Steering Committee. Melissa reported that a Quality Improvement Plan is being drafted, and will be reviewed by the Committee at its next meeting.
- V. External Advocates in CSP Process:** There was a discussion about the critical need for external advocates to participate in the CSP process. Because there are a great number of meetings, additional advocates are needed. AHCI was asked to identify the maximum number of meetings per week to help to determine additional staffing requirements. Each county gave a brief update on where things stand with additional advocates.

Allegheny County: They are ready to arrange additional advocates, but want to better identify how many advocates are needed, and whether they should be full-time or part-time.

Beaver County: County is working to contract for additional advocates.

Lawrence County: Planning to partner with Beaver County.

Washington County: They are struggling with the issue of finding an independent agency to hire the advocates.

Greene County: They will have sufficient resources should they be necessary.

- VI. Mayview Update:** Mary Jeanne Serafin also noted the accomplishment of not only meeting the 30-bed target but that it was surpassed. OMHSAS along with the Department of Aging has been awarded a Federal “money follows the person” demonstration grant for MA eligible consumers over 65 who currently reside in the State Hospital to move into the community. Those moving to assisted living settings or nursing homes are not eligible. There are currently 22 individuals who meet these requirements at Mayview and eight are in the CSP process. It was further noted that while this is the currently eligible group, the funding doesn’t begin until 1/1/2008 and any of these consumers whose discharges occur prior to that time will not be eligible for participation.

Mary Jeanne reported that the state is planning to fund assessments for all state hospital residents.

- VII. Housing Report (Suburban/Regional Planning Activities):** Susan Banaszak reported on regional (suburban) housing plan development. Consumers in each county will be conducting consumer preference surveys. Training will occur in August and surveys should be completed by September/October.

Beaver County: Plan is close to submission. It includes a capital project with BCBH contributing to the purchase of Section 8 subsidized building with units being

set aside for consumer referrals and also calls for the development of a bridge housing program.

Greene County: The priority population is defined as consumers diverted from Mayview and those with serious mental illness and multiple hospitalizations.

Developing budget.

Lawrence County: The priority population and budget are both being worked on. Collaborations with Lawrence County Social Services and Human Services Center are also possible.

Washington County: Narrowing population and developing budget.

VIII. Service Area Plan Update: Mary has been working with the counties on an updated Service Area Plan and it will be sent to the state next week.

IX. Report on Discharge Tracking: Counties report that individuals are doing well. Very few have been hospitalized. Most folks are in the same living situation although a few have moved to more independent settings.

X. Infrastructure Reports:

Allegheny County

- The Mercy CTT/ACT Team 2 continues to accept referrals. An RFP has been issued for a sixth team.
- Community Care and the County are creating an Enhanced Clinical Case Management Team (ECCM Team) consisting of four BCM providers. The Team will be utilized for individuals being discharged from state hospitals or diverted from community hospitals. The team is a step-down from CTT or step-up from BCM. Mobile Medication services will also be expanded for those discharged/diverted individuals.
- The initial CIT (Crisis Intervention Team) training was held in June. Eleven police officers graduated from training.
- A new enhanced personal care home opened and has admitted eight individuals since June 25th. Fayette Resources is developing two Supported Living homes for four individuals at each residence.
- The Crisis System Reform Committee has received four provider proposals for its Crisis Services (Telephone, Mobile, Residential Services and Walk-in). Also the County and Peer Support and Advocacy Network are developing a Peer Operated Crisis Service.

Beaver County

- The housing plan is very close to completion.
- Plans to increase participation of peer mentoring in the next year are underway.
- Because a primary provider will cease operating in the next 6 months, the County is gathering all pertinent and accurate information and will also hold a public meeting.

Greene County

- Permanent Supportive Housing has secured an additional unit bringing total units from 7 to 8.

- Working with Senior Care and with Community Support Program to promote recovery.
- Beginning an assessment of Personal Care Homes to establish capacity information.
- Working on housing plans.
- Holding community group meetings.

Lawrence County

- The Drop In Center expansion and relocation target date is August, 2007.
- Representative Payee Program is prepared and currently staff are doing outreach to community and doctors to allow people to know who and how to access.
- Awaiting OMHSAS approval of the Blended Case Management program so that full conversion of adult and child programs can begin.
- Jameson Behavioral Health has agreed to partner with Lawrence County to explore Residential Treatment Facility for Adults program.
- Actively attending LHOT meetings and refocusing the group on behavioral health needs.

Washington County

- New enhanced personal care home is operating.
- A new doctor and three other staff positions have been hired for the Community Treatment Team. Current caseload is 19: 8 individuals are discharges from MSH, 3 individuals are currently at MSH, and 8 individuals are community referrals.
- Admission began to the Diversion/Stabilization Unit on June 1, 2007 – 24/7 basis. There have been 7 admissions from Washington County to the Unit.
- Anna’s Home received its first resident on June 20, 2007 and 2 regular MSH discharges were admitted the next day. Continuing to receive referrals from both MSH and the community.
- The County is working on expanding peer to peer support to provide more support throughout the County.

XI. Impact of Unit Closures on Community Systems: AHCI is analyzing inpatient utilization since last July. Tim Casey sent out a data request: it was acknowledged that some counties’ information was in process. He asked that everyone submit this information to him by July 27th.

XII. Other Discussion Items:

Psychiatrists: The committee participated in a discussion surrounding the recent articles in the newspapers and general tone of psychiatrists in the community. Wes Sowers gave his opinion and reported on the psychiatric outlook regarding press, petitions, etc. in general surrounding the Mayview process. He distributed an informational brochure prepared by the Allegheny County Coalition for Recovery.

Another issue that was raised was related to capturing any increase in consumers’ involvement in the criminal justice system. It was requested that each county report

on forensic initiatives at the next meeting. Each county will submit to AHCI a summary of its forensic services and AHCI will prepare an overall summary.

Waiting List: The Committee discussed the issue of how a consumer is put on the Mayview waiting list when in a community hospital. There were varied responses across counties. There seemed to be an agreement that this was due to differing definitions of when someone was “officially” placed on the list.

Regional Recovery Conference: Mary reminded the Committee of the upcoming regional conference being sponsored by AHCI and the five counties called A Region in Recovery: How Does Your County Fare? – September 11 and 12, 2007. The conference will be held at the David L. Lawrence Convention Center. She encouraged everyone to spread the word and promote attendance.

XIII. August Meeting Date

The August meeting has been changed to August 24, 2007 at 10:00 am. Included on the agenda will be reports on each county’s peer mentor program, each county’s interface with the criminal justice system, and information related to external advocates.

There being no further business, the meeting was adjourned to meet next on August 24, 2007 at 10:00 AM.