

**Mayview Steering Committee  
Meeting Summary  
November 23, 2009**

**Members Present:** Karen Bennett, Kelly Burda, Tim Casey, Mary Jo Dickson, Mary Fleming, Lea Ann Gerkin, Darryl Holts, Carol Horowitz, Nancy Jaquette, Carol Loy, Chris Michaels, Gerard Mike, Brandi Mauck Phillips, Rick Rach, Carol Rico, Jan Taper, Kathi Thomas, Patricia Valentine, Deb Wasilchak, Kimberly Welsh, Linda Zelch

**Members Absent:** Aidan Altenor, Sue Carney, Laverne Cichon, Melissa Feragotti, Roger Haskett, Mary Jo Patrick-Hatfield, David Jones, Matt Koren, Pam Loaskie, Dave McAdoo, Edna McCutcheon, Karyl Merchant, Stephen Christian-Michaels, David Miele, Sharon Miller, Wes Sowers, Laura Steiner, Ken Thompson, Pat Tickle, Joe Venasco, Valerie Vicari, Dean Virgili

**Others Present:** Katie Greeno

**1. Review of Minutes from October Meeting**

No changes were identified to the minutes for the October Steering Committee meeting. They will be posted to the Mayview website.

**2. State Operated Services Update**

Kathi Thomas reported on the status of SOS Services for the period of October 10 through November 13, 2009.

Monarch Springs LTSR:

- Census is 15 with no vacancies. All residents receive services from CTT and CST. Programming and work programs continue. Staff reassignment from CST to LTSR work program occurred October 19, 2009 and is progressing well.

Specialized Small Homes:

- Bethel Park: Remains at full capacity with census of three with no admissions or discharges. The residents continue to express satisfaction with the home.
- Carnegie: Remains at full capacity with census of three with no admissions or discharges. All residents continue to positively transition to the home.

Community Support Team (CST):

The CST accomplished 326 encounters for 74 individuals in Allegheny, Beaver, and Washington Counties in October 2009. This month's CST Summary Report is adjunct to AHCI's quantitative data and contributes qualitative information related to CST's mission.

- CST has received 13 new requests this month for 21 resource types to serve 11 consumers. Requests for resources included chaplain, purposeful recreation, community familiarity/integration, lifestyle improvement, medication adherence, substance management, and vocational support.
- Quality Management and Clinical Consultation Team (QMCC):  
During the month of October, 184 individuals were seen by the QMCC team.

- Allegheny County                    173
- Beaver County                        9
- Washington County                7
- Lawrence County                    1

181 individuals were identified as routine visits and all appear to be stable. 91% of the consumers seen in October were found to be compliant in their medications. Nineteen consumers reported that they are working part time and 4% are involved in some type of vocational training. 54% attend groups of some kind, 11% reported having completed Psychiatric Advance Directives, 49% reported no visits from family, and 82% reported no visits from friends. However in the area of hobbies, an overall increasing trend continues from 62% to 67%.

All Mayview consumers in Beaver County have been seen by QMCC. Three consumers in Washington County have not been seen by QMCC. Two are scheduled to be seen in November and one is in Torrance State Hospital. One consumer remains to be seen in Lawrence County. Five consumers remain to be seen in Allegheny County. (This does not include 16 consumers at Torrance State Hospital.) One consumer requests phone contact only. One has just re-connected and is to be scheduled in November. Two have refused a visit by QMCC. One is in criminal detention.

Discussion followed regarding the transition of SOS services that is taking place in January 2010, including the number of employees involved (85 total).

**3. RCA/Sentinel Event Update**

Mary Jo Dickson reported that there were 61 significant incidents in Allegheny County from October 1, 2009 through November 9, 2009. RCAs will be completed for six of these incidents. A revised RCA policy for Allegheny County was also distributed to the Committee members. She added that Allegheny County is considering adding death by natural causes to the critical incident data, which would include information on the individual’s HealthChoices issues and QMCC involvement.

There was discussion on the coordination of behavioral and physical healthcare and the pilot studies on this subject currently in progress.

There was one RCA reported in Washington County and one in Lawrence County.

**4. EAC/RTFA Reporting**

EAC Reports

Tim Casey reported that there were 88 individuals discharged from EAC since June 16, 2008, with an average length of stay of 158.83 days (down 5% from last month). He added that there is a considerable amount of fluctuation from month to month. The average length of stay for in-house is 114.62 days. 133 individuals have been admitted since June 16, 2008 and the average length of stay on the waiting list of 67.65 days.

RTFA Reports

Since September 4, 2008, 120 individuals have been discharged from RTFAs with an average length of stay of 58.66 days (down 3.82% from last month). The average length of stay for in-

house is 32.13 days. There have been 143 consumers admitted with an average length of stay on the waiting list of 21.26 days.

The Committee discussed factors influencing the LOS on the waiting list for EAC admission, which include cultural issues as well as turn-around time and discharges.

#### **5. Further Discussion of Future of Steering Committee**

Mary Fleming reported that a sub-committee met to discuss the future of the Steering Committee and the consensus was that they should continue to meet through 2010. Following some discussion, the group decided to:

1. Move the meeting to bi-monthly
2. Ask all members to recommit to the Committee. (AHCI will draft a letter)
3. Recruit additional committee members, particularly consumers and families. Recruitment in other areas might depend on who chooses to continue to participate.
4. Change the meeting time to 9:00 am to 12:00 pm.
5. Better structure the agenda to include specific items for discussion (more of a problem-solving approach). These might include
  - a. SOS Transition/Closure Issues
  - b. Diversion population – what services are being used, who's being diverted, etc.
  - c. Transition age population
  - d. Acute Community CSP Process
  - e. Barriers to discharge for more intensive levels of care.
  - f. Appropriate options for elderly population
  - g. Individuals maxing out of state correctional system.

#### **6. December Stakeholder Meeting**

The December Stakeholder meeting will be held on Friday, December 18 at the Crowne Plaza, with an Administrators' meeting from 8:30 – 10:00 am, Steering Committee from 10:00 am – 1:00 pm and the Stakeholder's meeting from 1:00 – 3:00 pm. Joan Erney will be in attendance for the meeting.

The agenda includes:

- o Remarks by Joan Erney
- o An overview of the QIO Committee Report, with updated CSPs and services received
- o A panel of consumers who will discuss their experiences living in the community post-discharge.
- o Question and Answer Session

Mary added that a reporter from the Tribune Review would be covering the meeting.

#### **7. County Identified System Issues/Work Plans**

Tim Casey reviewed the plan for identifying system issues and structuring a work plan. Each county was to develop an outline of system issues and report back to the Committee. There was some confusion over the formatting of these reports and the timeline for submission, so it was decided to postpone this until another meeting.

## 8. Update on Barriers to EAC Discharges

Tim Casey reported that a sub-group of the Committee met twice to develop a questionnaire regarding existing barriers to EAC discharge. The survey was crafted for internal review and will be sent to EAC stakeholders for completion. The purpose of the questionnaire is to obtain qualitative information on what's happening.

Discussion ensued regarding the EAC completion rate, which is detailed on page three of the utilization report.

## 9. New Business

### Braddock Hospital

Darryl Holts inquired about Braddock Hospital and the potential service problems that may arise due to the closure. Pat Valentine gave an overview and future plans for the behavioral health services that were provided by Braddock, which include:

- A 5-bed recovery support housing unit, "House of Hope," which will continue to operate
- A 16-bed medical detox unit, which will move to Mercy and possibly expand to 18 beds
- A 40-bed in-patient psych unit; 8 beds to move to UPMC McKeesport and 12 to WPIC
- A 20-bed rehab unit, "Living Sober," which will cease to exist

Discussion followed regarding concerns about the services which will no longer exist and other potential options for treatment in Allegheny County.

### Land Reuse Task Force

There was discussion regarding the status of the Land Reuse Task Force, including the boundaries survey currently in progress and potential developers for the property. Kathi Thomas reported that a tour was initiated at the request of the Allegheny County Economic Development Department and a representative from Senator Pippy's office was in attendance. The plan is to reconvene the Task Force following the RFP.

There being no further business, the meeting was adjourned. The next meeting will be held on Friday, December 18, 2009 at the **Crowne Plaza**.