

**Mayview Steering Committee
Meeting Summary
June 19, 2009**

Members Present: Tim Casey, Mary Jo Dickson, Lea Ann Gerkin, Carol Horowitz, Nancy Jaquette, Matt Koren, Carol Loy, Chris Michaels, David Miele, Gerard Mike, Brandi Mauck Phillips, Carol Rico, Shirlee Hopper Scherch, Mary Jeanne Serafin, Wes Sowers, Jan Taper, Patricia Valentine, Joe Venasco, Valerie Vicari, Dean Virgili, Deb Wasilchak, Kimberly Welsh, Linda Zelch

Members Absent: Aidan Altenor, Karen Bennett, Kelly Burda, Laverne Cichon, Melissa Feragotti, Mary Fleming, Roger Haskett, Mary Jo Patrick-Hatfield, Darryl Holts, David Jones, John Klenotic, Pam Loaskie, Karyl Merchant, Dave McAdoo, Edna McCutcheon, Stephen Christian-Michaels, Sharon Miller, Rich Rach, Laura Steiner, Ken Thompson, Pat Tickle

Others Present: Katie Greeno, Sue Estroff

1. Review of Minutes from May Meeting

No changes were identified to the minutes for the May Steering Committee meeting. They will be posted to the MRSAP website.

2. State Operated Services Update

- SOS LTSR/Specialized Small Homes:
- Monarch Springs LTSR--Census is 14. There were no admissions and one discharge. The resident who had previously toured the Morrow Avenue home as a potential placement is reconsidering that option. Programming, CTT, and CST involvement continue. All residents with one exception now have income provided through a rep payee. Efforts continue to resolve the financial status of the remaining individual.

Employment status of residents:

- Glen Hazel relocation status—Residents are scheduled to relocate to the Glen Hazel facility on June 29 and 30. All residents with one exception toured the Glen Hazel facility. The residents were pleased with what they saw as evidenced by the many positive comments they made about that facility. One resident refused to tour and refused to give a reason for the refusal. Efforts are being made to continue employment for those residents who are currently performing work at the MSH site.
- Specialized Small Homes—There were no discharges from either home, and one admission to the Morrow Avenue home. Individuals at the Bethel location are doing well and expressing satisfaction with the home. Intensive efforts continue through frequent treatment team meetings to address transition issues for the first resident at Morrow Avenue. The second resident is transitioning well into the home. Case Management, CTT, and CST involvement continue with residents at both homes.

- Mercy Behavioral Health has established a procedure for SOS staff assigned to both the LTSR and small homes to attend MBH internal in-services which will be scheduled as needed.
- SOS staffing continues to be stable. LPN staff who indicated a possibility of retirement at the end of June now indicate that they are not pursuing that option at this time.
- Community Support Teams—The Community Support Team (CST) accomplished 196 encounters for 34 individuals in Allegheny and Beaver Counties during 5/04/09 – 6/07/09. This is an increase from last month’s report of 126 encounters for 21 individuals in Allegheny and Beaver Counties during 4/06/09 – 5/03/09.

In Allegheny County, 147 encounters occurred for 26 individuals. Areas of support include:

- D&A Support
- PCP/medical appointments and dental procedures
- In home support related to self-injurious behavior
- Assistance with/providing a psychiatric advanced directive
- Escort to community activities
- Spiritual Support
- Assistance with transition to a new residence
- End of life issues related to exacerbation of medical illness or desire to stop treatment
- Opportunities to socialize with other individuals in a community setting

In Beaver County, 49 encounters occurred for 8 individuals. Areas of support include:

- Community integration
- D&A Support
- Assistance with transition to new residence
- Spiritual Support

The number of requests for support services on off hours has increased. Two SOS staff will be assigned to the 1:00 PM to 9:30 PM shift to facilitate the increased requests.

Peer specialists will now be able to receive reimbursement for travel which will increase their ability to provide additional support in the community.

- QMCC—During the month of May, 161 individuals were seen by the QMCC Team.

Allegheny County: 160
 Beaver County: 1
 Washington County: 0
 Lawrence County: 0

143 individuals were identified as routine visits and all are medically and psychiatrically stable. 31 consumers who have requested information or assistance on completing a psychiatric advance directive have been identified and forwarded to the county for referral for assistance from either PSAN peer mentors or CST peer specialists. The six individuals who have indicated a desire for a peer mentor or to have visits increased have been referred to the county and requests have been initiated with PSAN.

Seven consumers who were identified as potential risk/medically fragile from April continued to be followed in May. Nine individuals were identified in April as potentially at risk following review of critical incidents and early warning signs. These individuals identified as potentially at risk continued to be monitored in May and follow up is occurring with the County on each individual.

Dr. Tarazewski provided additional assessment and consultation to individuals in Allegheny County and Beaver County. Assistance in selecting and obtaining needed medical supplies and equipment has been provided as well.

QMCC visits in Washington County have been scheduled for June.

3. RCA / Sentinel Event Update

- RCA update:
 - Tim Casey reported that Beaver County had completed six RCAs, with one near completion, and that Washington County had completed two RCAs. There has been good participation by providers in the RCA process.
- The following are system issues identified from the RCAs conducted in Washington and Beaver Counties:
 - Need for improved case management coordination.
 - Need for improved engagement with families of consumers and consumers who are not engaged – particularly procedures for follow-up for missed appointments.
 - Need for improved treatment coordination for consumers with COD and improved review of treatment history.
 - Need for improved educational support for staff, better assessment of risk factors and improved communication among providers.
- Deb Wasilchak reported that there were no additional RCAs completed for Allegheny County, with one pending. Deb Wasilchak also reported that Allegheny County is continuing to make revisions to their protocol for conducting RCAs with providers, Community Care Behavioral Health, and the County.
- The Steering Committee discussed the overall systems issues and suggested that one document be compiled to include recommendations from all counties and to be presented at the next Steering Committee meeting.

4. Budget Update and Impact on Counties

- Linda Zelch reported that the Governor has proposed a budget which he hopes to have passed by the end of the month. Given that the current deficit is \$3.2 billion, the Governor met with cabinet secretaries yesterday and made some additional cuts, although it is expected that funding for Mayview will be unchanged. Funding from the stimulus package will likely go to forensic grants.
- Another topic discussed by the Steering Committee was Smart Pharmacy, which has been proposed for the past three years, and involves transitioning payment for medications from private HMOs to the state, which qualifies for federal rebates.

5. EAC/RTFA Reporting

- Brandi Phillips gave an overview of the report on the EAC unit at Western Psychiatric Institute and Clinic (TRU). There have been 53 discharges since June 2008, with an average length of stay of 193 days, and an average length of stay on the unit trending down over the past few months. The target average length of stay for an EAC program is 180 days. The 30-bed unit has 35 people currently on the waiting list. Since June 2008, 149 individuals have been placed on the waiting list with slightly over half (83) actually having been admitted into the program. A request for additional statistics was made, to the minimum, maximum, standard deviation of the indicators being tracked. The Steering Committee also discussed getting similar information for other services, such as case management. The managed care organizations (Community Care and VBH-PA) may be able to provide this information at future meetings.

6. Inpatient Provider Data Sharing

- Brandi Phillips reported that a workgroup has been formed with inpatient providers to obtain statistics, gather information, and draw conclusions on the utilization of inpatient services in the region. Discussion followed regarding the reporting capacity and availability of data, including the difficulty of obtaining information from providers as well as the frequency of reporting.

7. New Business

- The Committee discussed re-assigned state hospital staff and the forensic unit, which has been moved from Mayview to Torrance. There was also a discussion regarding competency evaluations which are being conducted at jails.

8. Other Updates

- University of Pittsburgh Study: Katie Greeno reported that they have 60 people in the study and data collection is more than 50% complete. She discussed the challenge of tracking people down and said they were having difficulty contacting 10 people – the counties agreed to assist the evaluation team in connecting with these individuals. Katie reported that the results to date were encouraging with most participants reported that they were happy with their current situation. Katie agreed to give a detailed presentation of the study at the next meeting.

There being no further business, the meeting was adjourned. The next meeting is scheduled for Friday, July 17, 2009 at the **Crowne Plaza**.